

Alcoa Wheel Products Australia Limited Warranty



Limited Warranty; Service Manual. This limited warranty applies to Alcoa forged aluminum wheels with bead seat diameters measured in .5 inch increments ("Wheels") and the surface or rim flange treatments applied to the Wheels. "Transit Wheels" means Wheels used on transit vehicles, such as buses and vans, whose primary purpose is to transport people.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The warranties set forth in this document apply to all Wheels sold or manufactured by Alcoa Wheel Products Australia Pty Ltd ("Alcoa"), 18 Law Court, Sunshine, Victoria 3020, Phone 03 9311 5800, email awp.sales@alcoa.com.au

In addition to the rights and remedies to which you may be entitled and which cannot be excluded under the Australian Consumer Law or any other relevant legislation, Alcoa warrants to the original purchaser from Alcoa or its authorised distributor that a new Alcoa truck, trailer, bus, RV or motorhome Wheel is free from defects in material and workmanship for the applicable time period set forth below:

- (a) Except as stated in (b) of this section, Wheels are warranted for 60 months from the date of manufacture as shown on the Wheel.
- (b) Transit Wheels and RV and motorhome Wheels are warranted for 120 months from the date of manufacture as shown on the Wheel.

Alcoa agrees, without charge, to repair or replace a Wheel that fails in normal use or service (see the qualifications section below) because of defects in material and workmanship.

If you believe that a Wheel is defective at any time during the described warranty period, return the Wheel along with the original receipt and a brief description of the defect to Alcoa Wheel Products Australia Pty Ltd, 18 Law Court, Sunshine, Victoria 3020. If Alcoa determines that the Wheel is defective, Alcoa, at its option, shall repair or replace the defective Wheel. Alcoa will also refund your reasonable costs of returning the defective Wheel to Alcoa if you forward (to the address set out above) a copy of the receipt for the reasonable costs that you have incurred in returning the Wheel to Alcoa.

Alcoa warrants to the original purchaser from Alcoa or its authorised distributor the Dura-Flange[®] rim flange treatment against sharp edges for 24 months from the date of manufacture as shown on the Wheel. Alcoa warrants to the original purchaser from Alcoa or its authorised distributor the Dura-Bright[®] surface treatment against (i) filiform corrosion (worm or hair like lines, generally milky in appearance, underneath surface protective treatment and emanating from damage to the surface treatment such as nicks, scratches or damage from mounting hardware or wheel weights), (ii) blistering due to loss of adhesion of the surface treatment and (iii) lift off of the surface treatment due to physical damage (nicks, scratches, gouges). The foregoing Dura-Bright[®] surface treatment warranty is for the applicable period of time set forth below:

- (a) Except as stated in (b) of this section, Dura-Bright[®] surface treatment on Wheels is warranted for a period of 60 months from the date of manufacture as shown on the Wheel.
- (b) Dura-Bright[®] surface treatment for RV and motorhome Wheels is warranted for 120 months from the date of manufacture as shown on the Wheel.

If the Dura-Flange[®] rim flange treatment or Dura-Bright[®] surface treatment fail in normal use or service (see the qualifications section below) to meet the foregoing warranties on any Wheel, Alcoa agrees, without charge, to replace the Wheel.

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Qualifications: Except as stated above, this document describes all of the warranties given and remedies available with respect to Wheels. Alcoa does not warrant, and will not repair or replace or make adjustment, with respect to any Wheel or surface or rim flange treatment on such Wheel that has been subjected to misuse or abuse or any of the following:

- (a) Using a tyre which is oversized according to standards recommended by the Tire and Rim Association of Australia,
- (b) Loading the Wheel beyond the applicable maximum Wheel load as specified by Alcoa;
- (c) Inflating tyres beyond the applicable maximum as specified by Alcoa;
- (d) Changing the original condition of the wheel by alteration or by subjecting it to any processing such as welding or straightening;
- (e) Accidents or abnormal or severe operating conditions including without limitation tyre fires, brake fires, severe brake system drags or seizures or running with a flat tyre;
- (f) Failure to follow maintenance, instructions or warnings set forth in the Alcoa Wheel Service Manual ("Service Manual"), Alcoa Technical Bulletins or other Alcoa literature. Recommended maintenance includes, without limitation, using proper torque, periodic cleaning, polishing, valve replacement, periodic inspection for damage and loose wheel nuts and rim flange wear inspections and procedures;
- (g) Nicks, scratches and other surface blemishes resulting from improper maintenance, cleaning, road debris, curbing, accident or operation;
- (h) Rim flange wear (unless the rim flange has been treated with Dura-Flange®); or
- (i) Damage due to cleaning with abrasives, abrasive brushes, steel wool, scouring pads or strong chemicals (acids or alkaline).

Alcoa's liability and purchasers' exclusive remedy for a Wheel or surface or rim treatment on such Wheel that does not comply with the foregoing warranties is limited to repair or replacement of the Wheel.

ALCOA SHALL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT OR SPECIAL DAMAGES FOR ANY BREACH OF WARRANTY. THERE IS NO WARRANTY THAT A WHEEL OR SURFACE OR RIM TREATMENT OF SUCH WHEEL SHALL BE MERCHANTABLE OR FIT FOR ANY PARTICULAR PURPOSE. NOR IS THERE ANY OTHER WARRANTY, EXPRESS OR IMPLIED, EXCEPT SUCH AS IS EXPRESSLY SET FORTH IN THIS LIMITED WARRANTY.

Notes: Normally, any washing materials or chemicals (including mild acid washes) that can safely be used on a vehicle, its painted surfaces and components, can safely be used on the Dura-Bright® surface treatment. If nicks, dings, scratches or other damage does occur to the Dura-Bright® treatment that exposes the aluminum underneath, the metal exposed may naturally oxidize, but any corrosion will be confined to the metal exposed and will not extend into or underneath the Dura-Bright® treatment.

This limited warranty should be used in conjunction with the Service Manual and the Alcoa Dura-Bright® Wheel Finish Care and Maintenance manual. The Service Manual contains important safety information and warnings, and failure to read and understand that information may result in serious injury or death. If you do not have copies of the Service Manual you may obtain copies free of charge at www.alcoawheels.com or by contacting Alcoa Wheel Products Australia at Phone: 03 9311 5800, email awp.sales@alcoa.com.au or the address below:

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