

Purchase Procedure

How to Order

All orders can be placed through Arconic Inc., Amazon, or an international sales office (see page 3):

Arconic Inc.

Arconic Spectrochemical Reference Materials
100 Technical Dr.
New Kensington, PA 15069 USA
Phone: (724) 337-5816 or 1-800-858-4638
Fax: (724) 337-4090
Email: referencematerials@arconic.com

Arconic Spectrochemical Reference Materials' Amazon Storefront



www.amazon.com

Guidelines for Ordering

All orders for spectrochemical CRMs must include the following:

1. Customer purchase order number and date
2. Address for invoicing
3. Address for shipping
4. Name and address of person to receive certificate of analysis
5. Description of required CRMs including catalog number
6. Additional Information:
 - a. State whether partial shipments are permitted
 - b. Indicate taxes, shipping date, etc. as required

Pricing and Shipping

Prices are quoted by the sales office and are subject to change without notice. CRMs are shipped F.O.B. destination via FedEx (domestic sales only). Requests for special handling on domestic orders and for shipments outside the United States will be subject to the discretion of Arconic. Permission for partial shipment will ensure prompt delivery of available CRMs in the event some are out of stock. This catalog lists the CRMs available at this printing, but Arconic reserves the right to discontinue any CRM, to limit the quantity supplied to any customer, to modify compositions as necessary, and to change prices at any time.

Inquiries & Technical Assistance

You may inquire before placing an order if the availability, description, and applicability of the CRMs are not clear. Experts in the production and application of CRMs are available to assist with technical questions concerning the use of Arconic CRMs and the analysis of aluminum and aluminum alloys. Inquiries for technical assistance can be placed to the following:

Phone: (724) 337-5816 or 1-800-858-4638

Fax: (724) 337-4090

Email: referencematerials@arconic.com

Visit us on the web at: www.arconic.com/crms

Full Terms & Conditions

Full Terms and Conditions can be found on our website or by clicking [here](#).

Purchase orders must be mailed, emailed or faxed prior to order processing. Verbal orders will not be accepted.

American Express, VISA, and Mastercard accepted.